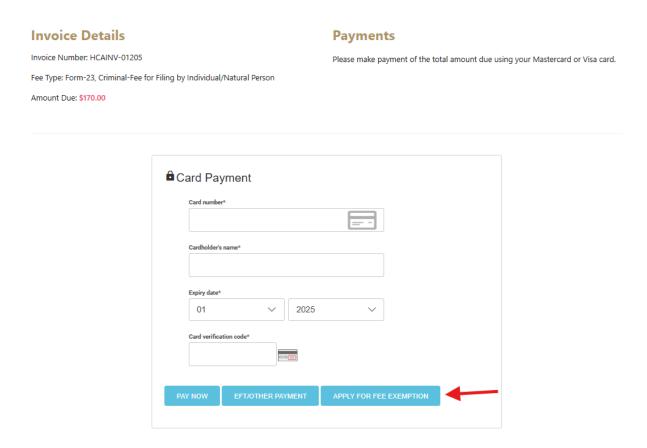


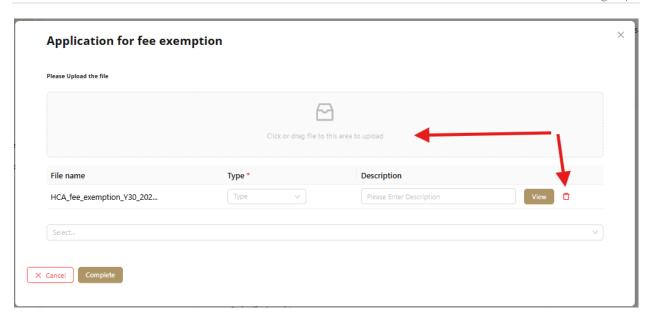
How to lodge a fee exemption application or application to pay the financial hardship fee Applications for fee exemption or to pay the financial hardship fee are made after the matter has been submitted.

Once you have successfully submitted a new matter, a payment screen displays with the fee that is due in order to file the matter.



At the foot of this page, you have the options to pay now with a credit card, pay later using EFT or make an application for fee exemption. If you wish to apply for a fee exemption or to pay the financial hardship fee, click the button.

This will bring up a pop-up window where you can upload your signed application for fee exemption or to pay the financial hardship fee:



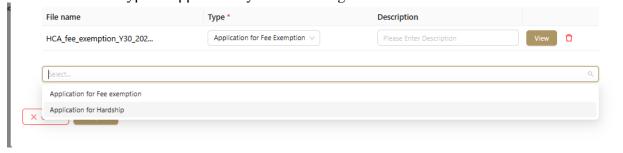
The file is added by dragging it onto the icon or, alternatively, clicking on the text that reads 'Click or drag file to this area to upload', navigating to the file and selecting **Open**.

If you make a mistake, you can remove the uploaded document and upload the correct one.

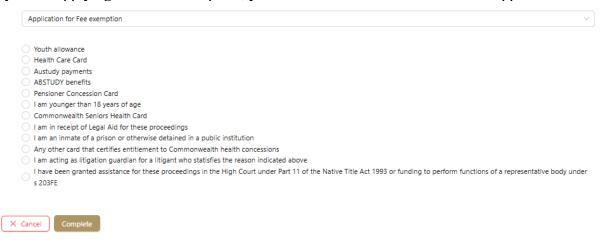
Select the type of document you are uploading, either a fee exemption application or an application to pay the financial hardship fee:



Then confirm the type of application you are making in the field below:



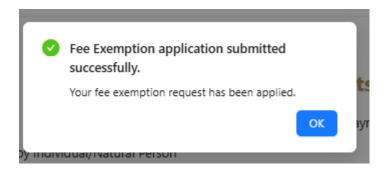
If you are applying for a fee exemption, you will need to select the reason that applies:



If you are applying to pay the financial hardship fee, the reasons displayed will not be relevant and your pop-up window will be different:



Once you are satisfied all the information required is entered, click the **Complete** button. A confirmation message will appear and the fee exemption / financial hardship application has been provided to the registry with the new matter for approval.



<u>Please note</u>: if you are applying to pay the financial hardship fee and your application is approved, you will be issued with a fresh invoice in the correct amount for the financial hardship fee.

If your fee exemption application is approved, the invoice will be removed from your payments list in the DLS Portal.